



The Leaflet

May-June 2017

**CIVIC CENTER
GROUNDBREAKING**
City Breaks Ground on May 12



COMMUNITY SATISFACTION SURVEY
Survey Says Overall Satisfaction Remains High

DEPUTY SPOTLIGHT: CHET PARKER
Liaison Officer Helps Homeless in Need



25550 Commercentre Drive
Lake Forest CA 92630
Monday - Thursday: 8 a.m. - 6 p.m.
Friday: 8 a.m. - 5 p.m.
(Closed alternate Fridays)
Follow Us:  

City Council meetings are held on the first and third Tuesday of every month at 7 p.m.

- May 2 ■ June 6
- May 16 ■ June 20

Parks and Recreation Commission meetings are held on the third Thursday of every month at 7 p.m.

- May 18 ■ July 20
- June 15 ■ August 17

Planning Commission meetings are held on the second Thursday of every month at 7 p.m.

- May 11 ■ July 13
- June 8 ■ August 10

City Telephone Numbers

Building Division	461-3470
Building Inspection.....	461-3468
City Clerk	461-3420
City Council	461-3420
City Manager's Office	461-3410
Community Policing Center	461-3530
Community Preservation.....	461-3474
Economic Development	461-3567
Etnies Skatepark	916-5870
Graffiti Hotline.....	461-3583
Housing.....	461-3569
OC Animal Care	249-5160
Passport & Notary	461-3420
Planning	461-3491
Public Works	461-3480
Recreation	461-3450
Sports Park & Recreation Center	273-6960

City Websites

City	lakeforestca.gov
City Facebook.....	facebook.com/lakeforestca
Economic Development ...	lakeforestbusiness.com
	facebook.com/LakeForestBusiness
Etnies Skatepark of Lake Forest ..	etniesskatepark.com
Sports Park & Recreation Center ..	lfsportspark.com
Twitter.....	twitter.com/lakeforestca

Cover image: Future Lake Forest Civic Center Rendering
Photo credit: Carrier Johnson - CULTURE
Printed on eco-friendly paper.

City Manager's Message

The results are in! Eighty-one percent (81%) of residents and eight-seven percent (87%) of businesses rated the quality of life or the business climate in Lake Forest excellent or good according to the 2016 Community Satisfaction Study conducted by the independent survey research firm True North Research. Operating on the philosophy that you can't manage what you don't measure, the City has surveyed the opinions, priorities, and concerns of Lake Forest residents and businesses every two years since 1998. The survey provides valuable insight and identifies areas for improvement so we can continue to meet and exceed your expectations. The complete survey report is available on the City's website at lakeforestca.gov/2016Survey.



The survey results are also a key input to the City's Five-Year Strategic Business Plan. The Five-Year Plan is a tool that allows the City to assess its current status, forecast future revenues and expenditures, and identify projects and programs for the upcoming five years. The priorities identified in the Five-Year Plan also serve as the foundation for the City's Annual Operating and Two-Year Capital Improvement Project budgets. As we prepare for the upcoming fiscal year, we continue to invest in priorities that are important to the community. These include projects such as the El Toro Road Traffic Synchronization Project to improve traffic flow, public safety outreach and education such as the "Don't Make It Easy" campaign and new technology to enhance communications.

There are several opportunities for the community to help shape the future priorities of the City starting with the Budget Workshop on May 9 detailed on page 6. Community members are also invited to attend a Five-Year Strategic Plan Development Workshop, as well as give input to the draft Five-Year Plan at a future Council meeting, both held later this summer. Look for dates on the City's website in the near future. We look forward to seeing you there!

Sincerely,

Debra D. Rose

Debra D. Rose
Interim City Manager

The Leaflet is an official publication of the City of Lake Forest and is distributed as a public service to Lake Forest homes and businesses. The City welcomes your comments and questions regarding The Leaflet.

City of Lake Forest
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CIVIC CENTER GROUNDBREAKING CEREMONY

Friday, May 12 at 10:00 a.m. • Future Civic Center Site (Terminus of Indian Ocean Drive and Commercentre Drive)

What is the vision for the Civic Center? The Civic Center will be a place where the public can enjoy classes at the Community Center, spend time with their friends at the Senior Center, or take in a play at the Performing Arts Center. Coined Lake Forest's "100-Year" home, the Civic Center will do more than establish permanent residence for City Hall – it will serve as the civic heart of the City. It will include public facilities that address several of the community's unmet needs while providing an inviting and welcoming public space for everyone.

Where will the Civic Center be located? The Civic Center will be located south of Commercentre Drive at the southern terminus of Indian Ocean Drive, which will be renamed Civic Center Drive.

What will the Civic Center campus include?

- Community and Conference Center
- Senior Center
- Council Chambers/Performing Arts Hall
- City Hall
- Community Policing Center
- Emergency Operations Center
- Two-level parking deck
- Electrical Vehicle Charging Stations
- Connections Serrano Creek Trail

How was the community involved in the design process?

The public's input was vital to the design process. In 2016, the City held a series of workshops to gather thoughts and opinions from residents regarding future amenities and features, and to focus on certain buildings, such as the Senior Center. The City also posted an online survey to collect community feedback.

How much does the project cost? The overall project comprised of hard costs (e.g. construction cost and contingency) and soft costs (e.g. architectural, construction management, insurance, environmental permit compliance, etc.) will be determined based upon the final design. Currently, the total estimated project cost is \$73 million.

How will the Civic Center project be paid for? Public Facility Fees are the primary source of funding. The developer of each new home built in the City as part of the Opportunity Study Area is assessed a fee to provide for the construction of new public facilities, like the Civic Center.

What did the City do to address potential environmental concerns? The City worked with the Army Corps of Engineers, Santa Ana Regional Water Quality Control Board, and the California Department of Fish and Wildlife to meet all environmental permitting requirements. The City will continue to monitor and report on required environmental issues throughout the duration of the project. In addition, Civic Center buildings will be LEED certified meaning they will use less water and energy, reduce greenhouse gas emissions, and typically cost less to operate.

When will the Civic Center project be completed? The Civic Center project is a multi-year project. Grading and construction of Civic Center Drive (an extension of the current Indian Ocean Drive) will begin in May 2017. Construction of the parking structure and campus buildings will begin in Fall 2017. The Civic Center project is expected to be completed in Spring 2019.

How do I stay informed about the progress of the Civic Center project? Stay current on Civic Center news by subscribing to the mailing list on the Civic Center webpage at lakeforestca.gov/CivicCenter. Project information is also posted at facebook.com/lakeforestca.



2016 Resident and Business Survey Identifies Community Priorities and Reveals Satisfaction Rates

Every two years, the City conducts an independent scientifically-based survey to gauge the community's satisfaction and priorities as they relate to City services and facilities. The 2016 survey sampled over 700 residents drawn from registered voters in the City and 200 business owners and managers using a "mixed-methodology" approach. Unlike previous surveys that were conducted by phone, this year's survey allowed participants to respond via email or online setting a new standard for future surveys.

The survey highlights public opinion in regard to local issues and overall satisfaction with services such as public safety, planning and permitting, road and landscape maintenance, community preservation, recreation, and

communications. The City uses this to drive strategic decisions in areas such as service improvements and enhancements, measuring and tracking internal performance, budgeting, and policy-making and planning. A full report is available at lakeforestca.gov/2016Survey.

How satisfied are residents and businesses with our efforts to provide municipal services?

A majority of residents (81%) and businesses (87%) are satisfied with our efforts to provide city services.

What are the top priorities for residents?

Residents care about reducing traffic congestion (12%), limiting growth and development (11%), cleaning up/improving/rebuilding deteriorated areas (8%), and improving public safety (6%).

What are the top priorities for businesses?

Businesses care about improving the business climate such as having fewer restrictions/regulations (6%), increasing business networking opportunities (6%), and reducing signage restrictions (4%).

Deputy Chet Parker's Goodwill Gesture Finds Housing and Resources for the Homeless

From providing long-term solutions to fulfilling unmet life necessities, Homeless Liaison Officer (HLO) Chet Parker is breaking the homeless cycle one person at a time. Over the past two years, HLO Parker has helped over 50 homeless individuals in Lake Forest by connecting them with resources and services. These include providing individuals with a bed to sleep in, vouchers for food, socks and clothes to keep warm, permanent housing, and even reuniting some individuals with their families. "It is not just a job for me but a passion to help people get back on track," said HLO Parker.



Parking and Storage of Oversized Vehicles Prohibited on City Streets

An overnight parking ban is now in effect for vehicles with attached trailers in residential areas to discourage long-term parking on city streets and maintain neighborhood aesthetics. The new law does not apply to recreational vehicles parked overnight for loading and unloading purposes only or vehicles with attached trailers parked on private property. In addition, unattended overnight parking of 18-wheelers such as tractor-trailers, truck and trailer combinations, tractor-trailer buses, tanker vehicles, livestock carriers, and flatbeds are prohibited citywide. Oversized vehicles in violation of the City's Overnight Parking Ordinance are subject to a \$46 citation. If you have any questions regarding enforcement, contact 461-3548.

Village Pond Park is Closed for Renovations, Animal Relocation in Progress

Now that the fences are up, AquaBio Environmental Technologies have begun the wildlife relocation process. Since the park closed, AquaBio staff has regularly fed the wildlife. In addition, feeding stations were established to ensure a consistent and healthy food source was available for the animals. All ducks and geese have been placed in forever homes while the turtles will be relocated to the Orange County Turtle and Tortoise Club. Domestic fish will be housed until AquaBio receives final instructions from the California Department of Fish and Wildlife. To learn more about project and the relocation efforts, visit lakeforestca.gov/VPP or contact 461-3450.

COMMUNITY CONTESTS

Sportswriter Contest

Evidence that Cohesiveness of a Team is Stronger than any Statistical Number

Last year, the Chicago Cubs won their first World Series in 108 years. In game seven of the Series, tied after the ninth inning, the rain started falling resulting in a 17 minute delay. A brief team meeting was called by a Cubs player. The player who called the meeting was not a Cubs superstar such as Kris Bryant, Anthony Rizzo, or veteran David Ross. The player was Jason Heyward who underachieved for the Cubs by hitting only .230 for the season with 7 home runs (HR) and 49 runs batted in (RBI) after signing an 8-year, \$184 million contract before the 2016 season. He performed worse during the Series with an average of .104.

Heyward told FOX after the game, "I just reminded everybody who we are, who these guys are, what we've overcome to get here. Win or lose, we never worry about that... I say it all the time, but I'm proud of these guys." Bryant told FOX Sports that "...the meeting was the best thing for us....Heyward led the way talking us up, getting us ready." Rizzo added, "...we rallied together, we rallied strong... the boys believed, and we won."

Heyward may have had a disappointing season, BUT he contributed. His contribution by calling the meeting, in view of his teammates, is what propelled them to open the 10th inning by scoring two runs and to go on to win the Series.

Cubs' President Theo Epstein said this about the meeting, "...it reminded me of how much I admired them and how tough they are, how connected they've stayed with each other, and the great things human beings can accomplish when they set out to achieve for other people, not for themselves." Championships in sports and life are achieved through teamwork and selflessness. It's not always about the numbers.

Thank you Rodney Hoven for sharing a story that emphasizes the importance of teamwork! If you have a story to tell about any sports-related topic, email chon@lakeforestca.gov by May 22 for a chance to win prizes.




Rock the Leash! Dogs on Leashes Community Campaign

If you're caught *Rocking the Leash*, you'll be rewarded with a prize as our way of saying thank you.

Play the "Say It and Obey It" Leash Tips Contest. Tell us how you train or manage your dog to be on a leash and send your tip to chon@lakeforestca.gov by Tuesday, May 30. Like many other aspects of good training, teaching your dog requires time and effort, but the payoff is a dog that is a pleasure to walk with!

Dogs and Leashes Go Good Together!



Win VIP Seats to the Fourth of July Parade

Watch the parade with your family and friends VIP style! All you have to do is "like" the City's Facebook page at facebook.com/lakeforestca. Tell us what you are looking forward to at this year's parade under the "Fourth of July Facebook Sweepstakes" post. It's that easy!

The comment deadline is Monday, June 19. Winners will be randomly selected and announced on the same day at 5:00 p.m. on Facebook. Winners will receive parade t-shirts and swag to show their patriotic pride at this fun community event!

2017 Parade Theme "Let Freedom Ring!"

Budget Workshop

Tuesday, May 9

5:00 – 7:00 p.m.

Lake Forest City Hall
25550 Commercentre Drive

The City's annual budget is one of its most important documents outlining the spending plan and priorities for the coming fiscal year, which runs from July 1 to June 30. Each year, the City's budget is developed with the City Council, city staff, and the community. Join us at the Budget Workshop to discuss and provide meaningful input on budget goals and community priorities for the Fiscal Year 2017-18 budget. After the workshop, the City prepares the final budget for Council adoption in June.



Secrets and Strategies for Business Success

Friday, May 12

8:30 a.m. – 1:00 p.m.

Lake Forest Recreation Center
28000 Rancho Parkway

The Lake Forest Chamber of Commerce and City are hosting the "Secrets & Strategies for Business Success" seminar for current and prospective entrepreneurs. This free half-day seminar features informative sessions

from experts in their given industries. Business owners can visit various resource booths and form collaborative business partnerships. Breakfast and lunch will be provided. RSVP at lakeforestcachamber.com or contact 461-3558.



10th Annual Aliso Creek Cleanup

Saturday, May 13

9:00 a.m. – 11:30 a.m.

Cherry Avenue and Fernbank Street

Help fight the battle against litter and debris and join other Lake Forest residents and community groups to clean a portion of Aliso Creek. The City will supply gloves, trash bags, reacher sticks, volunteer shirts, and snacks and beverages. Minors must be accompanied by an adult. Volunteers should wear appropriate footwear, sunscreen, and a hat, and must sign a waiver form. Register at 273-6960.

Riverbed Cleanup

Saturday, July 8

10:00 a.m. – 1:00 p.m.

Etnies Skatepark of Lake Forest
20028 Lake Forest Drive

Donate your time and energy to help clean the riverbed and adjacent trails near Etnies Skatepark. This is an all-ages event and a great time for

families or individuals wanting to make a difference. Volunteers will receive a free lunch, drink, and a raffle ticket for great donated prizes. For more information, call 916-5870.



Special Needs Dance "Fun with Stars & Stripes"

Saturday, July 8

7:00 p.m. – 9:00 p.m.

Lake Forest City Hall
25550 Commercentre Drive

Special needs teens and adults are invited to show their patriotic spirit while dancing with friends and families at this summertime dance soiree! Receive a special giveaway for dressing up in red, white, and blue attire! This new event is free to the special needs community. If you are interested in attending, register with Marilyn Normant at 461-3447.

Shot-Hole Borer Beetle Meeting

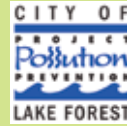
Coming this Summer

Lake Forest Recreation Center
28000 Rancho Parkway

The City is planning a community meeting to talk about the Polyphagous Shot-Hole Borer Beetle. These invasive beetles have been attacking and killing trees throughout Southern California. More information will be available on the City's website in the next few months.

ENVIRONMENT AND HOUSING

Springtime Gardening Tips to Help Keep Storm Drains Clean



Spring is a great time to spruce up the garden and enjoy the outdoors but poorly applied fertilizers, pesticides and improper gardening practices can lead to pollution of our creeks, lakes, and beaches. Follow these environmentally-friendly tips to eliminate or reduce pollution:

- Do not over water. Water early in the day or evening to reduce water loss from evaporation and winds. Periodically inspect and fix leaking sprinklers and misdirected heads. The right amount of watering and occasional inspections will help save money and water resources. Sprinkler runoff can carry pollutants into the storm drain system, which flows directly to the creeks and ocean without treatment.
- Do not blow leaves, clippings, or wastes into the street, gutter or storm drains. Instead, dispose waste by composting or as green waste through the City's solid waste program. Sweep excess fertilizer and pesticides into flower beds. If fertilizer and pesticides are left on a concrete surface, they may be washed off into the storm drains.
- Consider mulch and organic fertilizers whenever possible. Mulching preserves soil moisture and reduces irrigation needs, suppresses weed growth, prevents erosion, and is aesthetically appealing.

Putting any type of litter into the gutter or street is a violation of the City's Municipal Code, and ends up in our local creeks, lakes, and the ocean. Learn how you can help keep the storm drains clean at overwateringisout.org.

FAIR HOUSING

An impediment to fair housing opportunity is any policy or practice that denies or adversely affects the provision of housing to a person in any protected class. Examples of a protected class include minorities, elderly, and disabled persons. As a recipient of annual federal Community Development Block Grant funds, the City of Lake Forest is committed to furthering fair housing practices in the community and cooperates with the Fair Housing Council of Orange County to eliminate discriminatory practices county-wide. Fair Housing opportunity is the law. If you or someone you know has a fair housing question or issue that needs to be addressed, please call the City's Housing Manager at 461-3569.

HAZARDOUS WASTE COLLECTION DAY 2017

El Toro High School 25255 Toledo Way
(student parking lot at the corner of Ridge Route and Serrano)

Proof of Lake Forest residency required (valid driver's license or utility bill)

SATURDAY
June 24
8:00 a.m. - 4:00 p.m.

SUNDAY
June 25
8:00 a.m. - 3:00 p.m.



ACCEPTABLE ITEMS

HAZARDOUS WASTE:

- **Paint and painting supplies** – Latex, oil based, thinners, strippers, stains and finishes
- **Automotive products** – Oil, antifreeze, brake and transmission fluid, car batteries
- **Cleaning products** – Drain/oven/bathroom cleaners, pool chemicals
- **Pesticides & Herbicides** – Bug sprays, rat poison/bait, repellents
- **Aerosol cans**

UNIVERSAL WASTE:

- **Electronics, household batteries, and fluorescent tubes and bulbs**



ITEMS NOT ACCEPTED

- Asbestos
- Business and biological waste
- Explosives, ammunition, road flares, gasoline
- Radioactive materials
- Medical waste and sharps
- High pressure cylinders
- Trash and bulky items
- Pharmaceuticals
- Propane and helium tanks

YEAR-ROUND HOUSEHOLD HAZARDOUS WASTE PROGRAM

Orange County residents can stop by one of four permanent drop-off centers for proper disposal of hazardous waste.

Visit oclandfills.com or call (714) 834-6752 to find the location nearest you and hours of operation.



City of Lake Forest
25550 Commercentre Drive
Lake Forest, CA 92630

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Recreation & Events **CALENDAR**

Summer 2017

Saturday, MAY 6

11:00 a.m.-3:00 p.m.

Rancho Days Fiesta

Heritage Hill Historical Park
25151 Serrano Rd.

Fee: \$5 per person
children under age 3 free

Saturday, MAY 6

1:00 p.m.-3:00 p.m.

**Summer Camp
Open House & Demo Day**

Lake Forest Sports Park
28000 Rancho Pkwy.

Fee: Free to attend

Saturday, MAY 13

9:00 a.m.-11:30 a.m.

Aliso Creek Cleanup Day

Cherry Ave. and Fernbank St.

Fee: Free to participate

Tuesday, MAY 16

8:00 a.m.

**Resident Registration
for Summer Camps, Classes,
and Programs**



Friday, MAY 26

6:00 p.m.-9:30 p.m.

"Last Fridays" Lounge Nights

Lake Forest Recreation Center
28000 Rancho Pkwy.

Fee: \$5 per person pre-registered
\$7 per person at the door

Saturday, JUNE 3

Sunday, JUNE 4

10:00 a.m.-2:00 p.m.

**Dino Days at
the Nature Park**

Nature Park
26215 Dimension Dr.

Pre-sale wristbands REQUIRED

Friday, June 16

7:30 p.m.-9:30 p.m.

Movies in the Park - Sing (PG)

Lake Forest Sports Park
28000 Rancho Pkwy.

Fee: Free to attend

Wednesday, JUNE 21

5:00 p.m.-8:00 p.m.

Go Skateboarding Day

Etnies Skatepark of Lake Forest
20028 Lake Forest Dr.

Fee: Free to attend

Sunday, June 25

5:30 p.m.-8:30 p.m.

**"Rock Around the Clock"
Summer Concert & Car Show**

Lake Forest Sports Park
28000 Rancho Pkwy.

Fee: Free to attend

Friday, JUNE 30

6:00 p.m.-10:00 p.m.

Friday Fever

Etnies Skatepark of Lake Forest
20028 Lake Forest Dr.

Fee: \$5 donation per person

For more information, call Community Services
at **461-3450** or the Sports Park at **273-6960**